

Problems with 24 bit
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I bought a SpeedStar Pro Diamond card with 24 bit color. When I go into a color mode above 256, such as 64K, I get a TBook error message that an error has occurred. It also says "TBook GPG in Module SSRO64K.DRV @0007.119E." Can I use the 64K or 16 million color driver with Nautilus? When I tried to read the Multimedia Madness file COMM7.AVI, it said "there is no driver installed on your system." Also "The specified device is not open or is not recognized by MCI." Do you have any solutions? Do I need to reinstall Nautilus from scratch? Why won't it recognize my 24 bit graphics card with 1 meg? Any suggestions would be helpful. All my other programs run fine.

From the Tech Desk:

It is possible to run Nautilus in high resolutions and colors. However, the problem you are experiencing is caused by a conflict between ToolBook, Windows, and the video card drivers. If an application performs correctly with one driver but doesn't with another, it is highly likely that the problem is with the driver. Have you updated the drivers recently?

We have learned that ToolBook makes more demands on a display driver than virtually any other Windows program. You should contact your video card manufacturer for updated drivers.

In order to view the AVI files in the Multimedia Madness section on the August issue, Vol. 3-8, you need to install the latest Intel Indeo drivers from the disc. You will find these drivers and instructions for installing them in the Multimedia section on the Multimedia Madness page. The instructions are located in the file INDEO.WRI.